

Document Classification: Public

As a forward-thinking motoring services organisation, we recognise that our activities, products, and services can cause impacts on the environment.

We are therefore committed not only to be compliant with all relevant environmental legislation and regulations but also to the principles of prevention of pollution and to continuous improvement.

The RAC environmental management strategy focuses on the following areas:

- Identifying opportunities to reduce our emissions and to cut greenhouse gas emissions from our fleet (incl. company car fleet) and our offices. We have launched our '2022 Decarbonisation Plan' to develop 'net-zero roadmaps' with ambitious but realistic carbon targets.
- Minimising the amount of waste we create, recycling where we can and avoiding waste going to landfill.
- Reducing our demand for water and the amount of water that is lost or wasted on our premises.
- Compliance with the requirements of relevant legislation
- Implementing effective communication and training programmes.
- Maintaining our ISO14001 Environmental Management System accreditation

RAC's environmental strategy has three component parts:

- **Colleagues:** RAC actively educates all colleagues so that they understand their responsibilities for minimising the environmental impact in their day-to-day activities to assist RAC to achieve its environmental objectives and targets.
- **Members:** RAC will continually improve its service offerings to reduce the impact it has on the environment through everyday trading and through this process support its financial plans by becoming more efficient.
- **Suppliers:** RAC requires its suppliers to support it in delivering its environmental objectives and expectation that they will have their own environmental plans in place, demonstrating their commitment to greener trading.

RAC's policies and procedures set out its commitment and approach to responsibly managing RAC's impact on, and its relationship with its people, customers, community, and environment.

This policy is available on our Company Website and will also be made available to customers, suppliers, and any other interested parties on request.

This policy, RAC's environmental management system and its objectives and targets are regularly reviewed through the Economic Social & Governance Board and Working Groups to ensure that they continue to address RAC's significant environmental impacts and to achieve continued improvement in our environmental performance.



Dave Hobday, Chief Executive Officer

Dated: 28 January 2022